



American National Red Cross  
8550 Arlington Blvd  
Fairfax, VA 22031

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October 30, 2017

Mr. Rick Roderick, President, ARRL  
Mr. Tom Gallagher, Chief Executive Officer, ARRL  
225 Main St.  
Newington, CT 06111-1494

Mr. Gallagher and Mr. Roderick,

On behalf of the American Red Cross, I would like to express my sincerest thanks to you, ARRL, and all your amazing volunteers for the unwavering commitment demonstrated during the response to this unprecedented disaster in Puerto Rico. The actions of your team made a significant difference in the lives of so many who were affected.

I also want to specifically thank Mike Corey for his leadership in planning and managing the mission. Mike was fast acting and thoughtful, constantly working to make the mission effective through transparency and collaboration. We simply could not have achieved the outcomes without him.

This mission marked an exciting new path for our two organizations with it being the first time we deployed ARRL volunteers to a Red Cross relief operation. I continue to hear incredible stories about how the ARRL volunteers supported individuals, communities, and partner organizations during their time in Puerto Rico. It was a complex operation in an austere environment and the mission certainly had its challenges. While we have much to learn from this new experience and areas to improve upon, we remain committed to working with you, ARRL, and your cadre of talented volunteers.

We thank you again for partnering with us to alleviate suffering, open lines of communication, reunify concerned loved ones and foster response and recovery efforts following the devastation inflicted by Hurricane Maria.

We look forward to our continued efforts working together to serve those impacted by disasters.

In partnership,

A handwritten signature in blue ink that reads "Harvey Johnson".

Harvey Johnson  
Senior Vice President, Disaster Cycle Services  
American Red Cross National Headquarters

CC: Michael Corey